



Additional Configuration

Android

Android OS 14+

v1.0



Android Tablet - Additional Configuration

Please refer to the following pages for instructions on how to:

Step A. [Provide Wi-Fi/Firewall Access \(Optional\)](#)

Step B. [Turn off keyboard auto-correction](#)

Step C. [Turn off keyboard auto-lock](#)

Step D. [Setup App pinning \(Optional\)](#)

A Provide Wi-Fi/Firewall Access

Please provide wireless access for the Android Tablet and have the username and password handy.

Also allow the following web sites to have access through your firewall (or restrictions you have in place). The URL's vary according to your location...



Australia / New Zealand:

dashboardapi.vpass.io
itwtapi.vpass.io
visitorapi.vpass.io
visitorapi.vpass.io/chathub
socket.vpass.io
cdn.vpass.io



UK / EU / Africa:

dashboardapi-uk.vpass.io
itwtapi-uk.vpass.io
visitorapi-uk.vpass.io
visitorapi-uk.vpass.io/chathub
socket-uk.vpass.io
cdn-uk.vpass.io



Canada:

dashboardapi-ca.vpass.io
itwtapi-ca.vpass.io
visitorapi-ca.vpass.io
visitorapi-ca.vpass.io/chathub
socket-ca.vpass.io
cdn-us.vpass.io



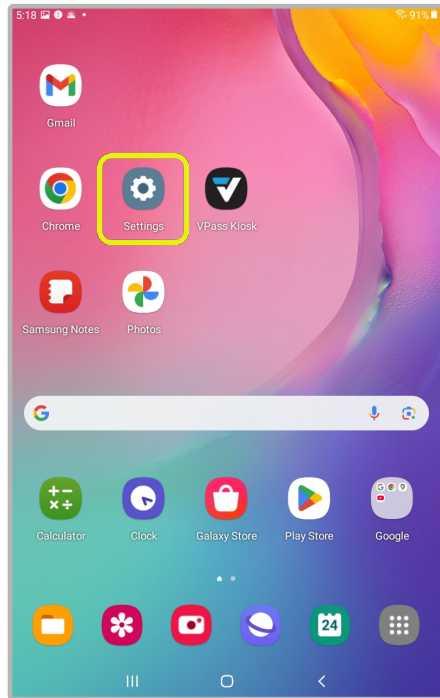
US / Rest of World:

dashboardapi-us.vpass.io
itwtapi-us.vpass.io
visitorapi-us.vpass.io
visitorapi-us.vpass.io/chathub
socket-us.vpass.io
cdn.vpass.io

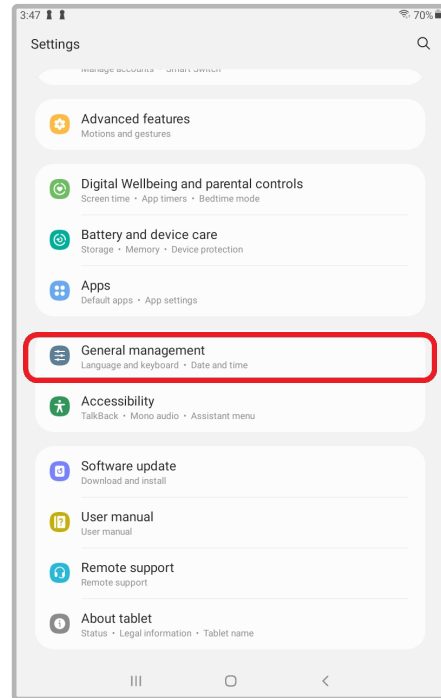
B Turn off keyboard auto-correction

This setting is disabled to protect privacy of users who previously registered, by not allowing names and details to pop up as suggestions as a new user enters their details

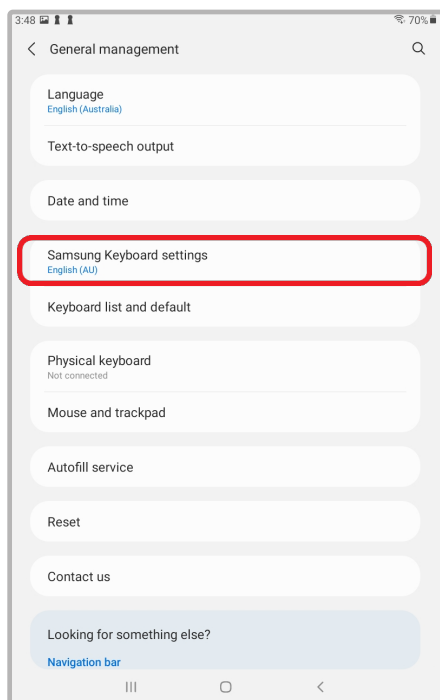
1. Go into your kiosk's **Settings** via the icon that looks like a cog.



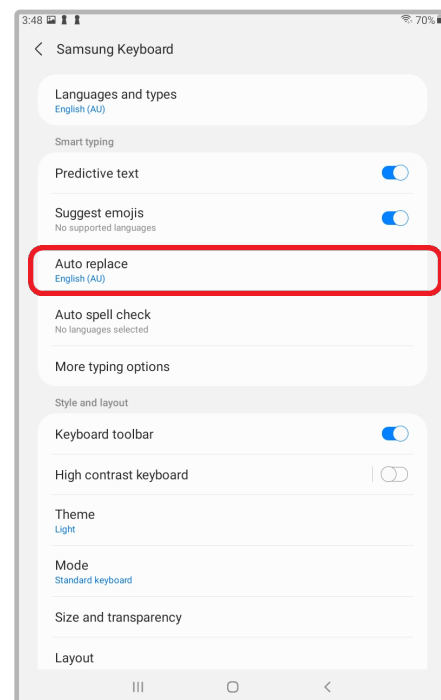
2. Next, choose **General management** from the menu options.



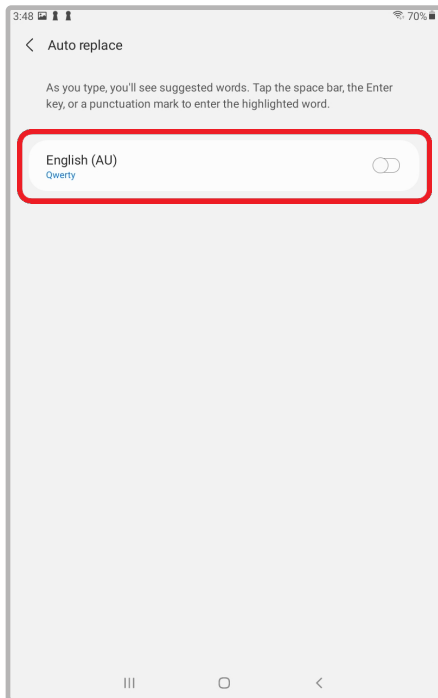
3. Select **Samsung Keyboard settings**.



4. Select **Auto replace**.



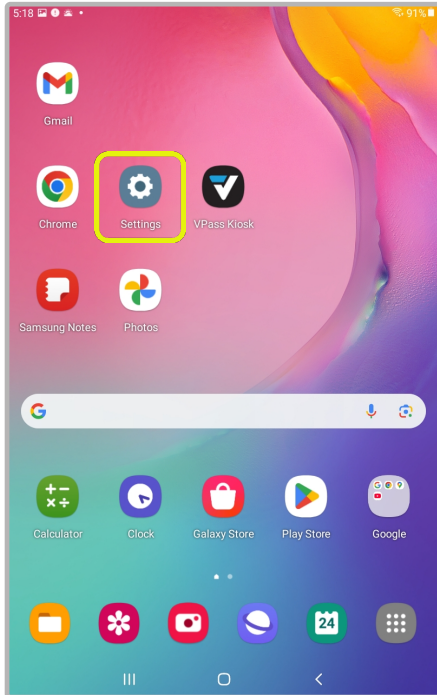
5. Toggle off the *Auto replace* setting.



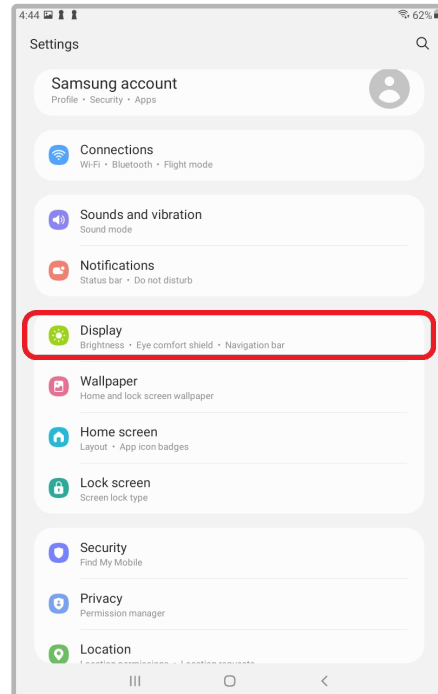
© Turn off keyboard Auto-Lock

This setting is disabled to ensure that the screen never goes to sleep.

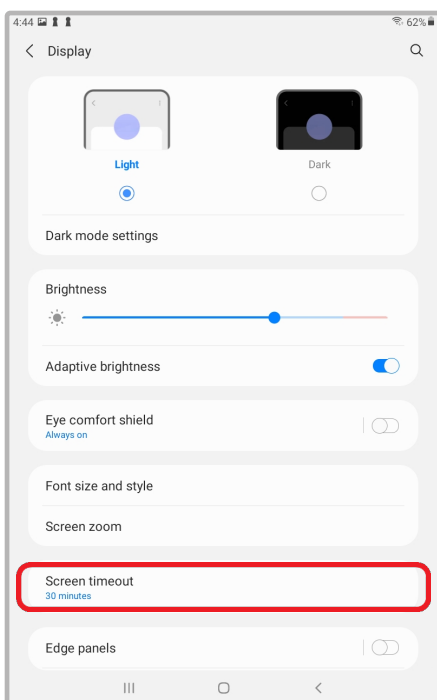
1. Go into your Kiosk's **Settings** via the icon that looks like a cog.



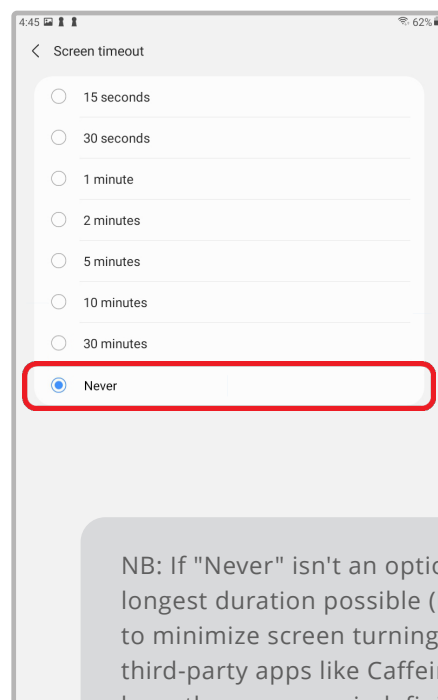
2. Next, choose **Display** from the left-side menu.



3. On the right hand side, tap the **Screen timeout** option.



4. Tap on **Never**.

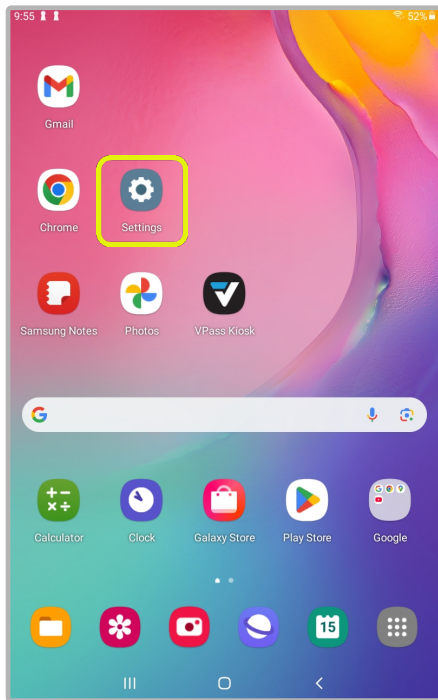


NB: If "Never" isn't an option, choose the longest duration possible (like 30 minutes) to minimize screen turning off. Alternatively, third-party apps like Caffeine can be used to keep the screen on indefinitely

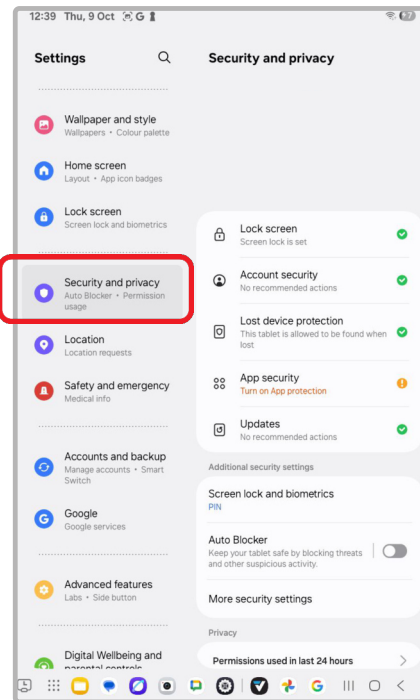
Enable *Pin App* Feature (Optional)

The Pin App feature limits the kiosk to only the *VPass Kiosk* App and disables the hardware buttons. To get started, enable the feature in your Security settings:

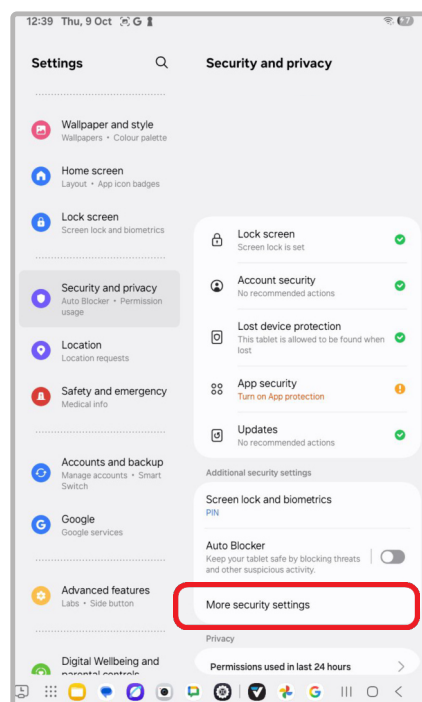
1. In the home screen, tap **Settings** (cog icon).



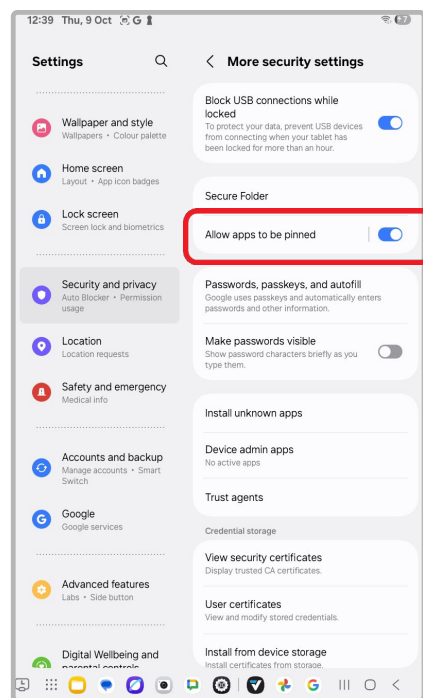
2. Tap **Security and privacy**.



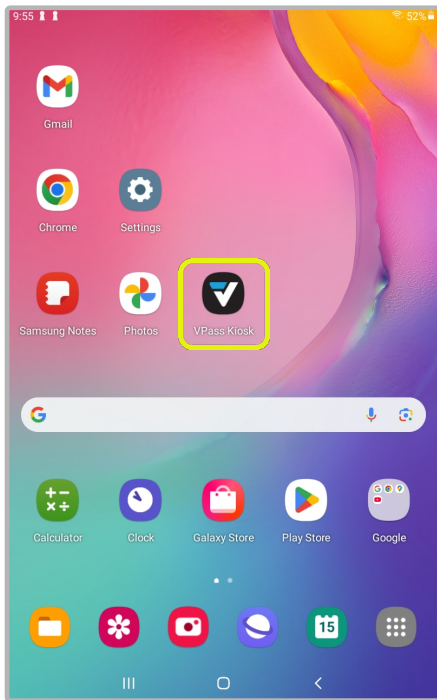
3. Tap **More security settings**.



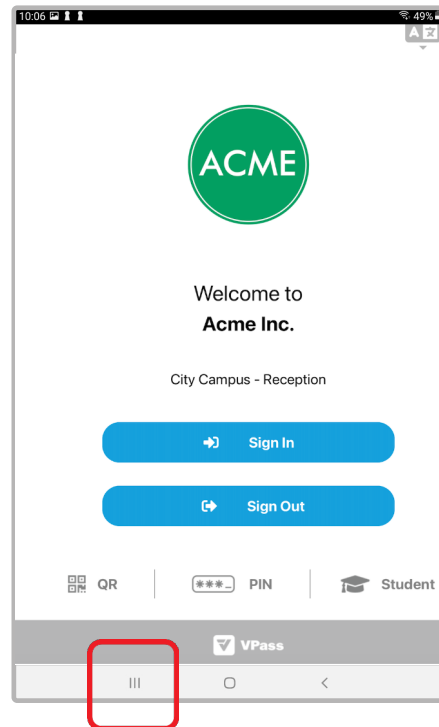
4. Toggle on the **Allow apps to be pinned** option.



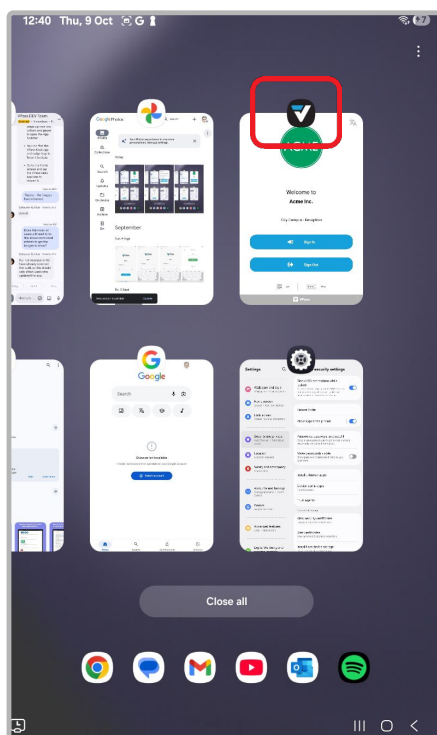
5. Return to the home screen and open the *VPass Kiosk* App.



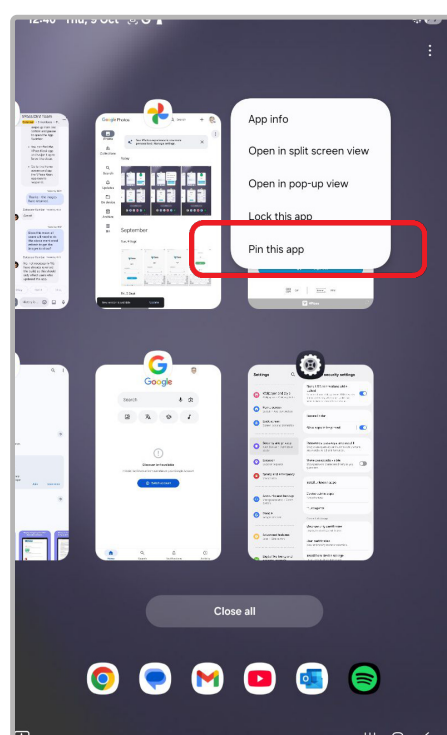
6. Tap on the *Recents* button (left-most button on bottom of screen).



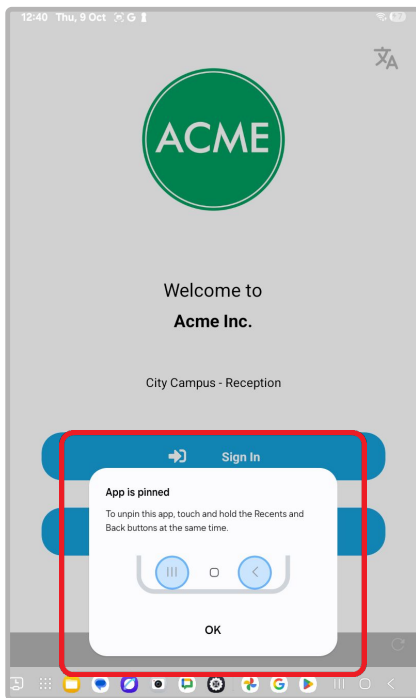
7. Briefly tap on the black VPass Kiosk icon above the reduced screen.



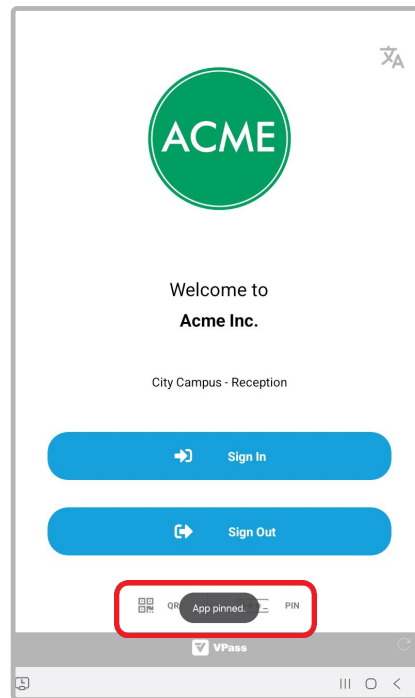
8. A menu will come up. Select **Pin this app**.



9. The App is now pinned.



10. After dismissing the tooltip, an *App pinned* notification comes up.



11. To unpin the app, press and hold (sharp tap) the *Recents* button and *Back* button simultaneously.

