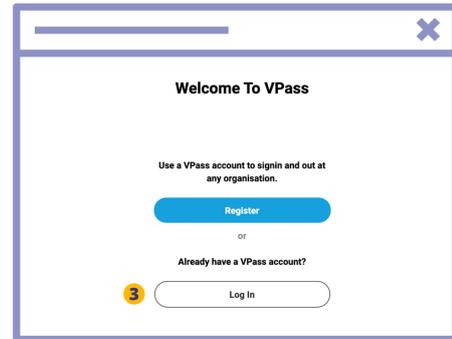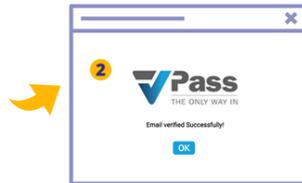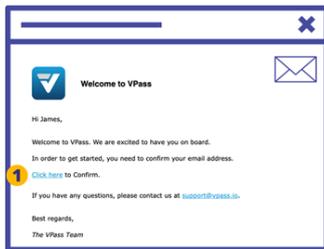# Verify your *Visitor Profile* email address
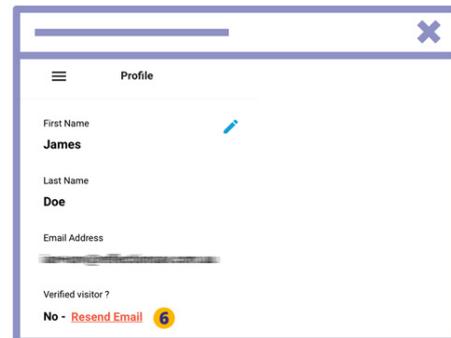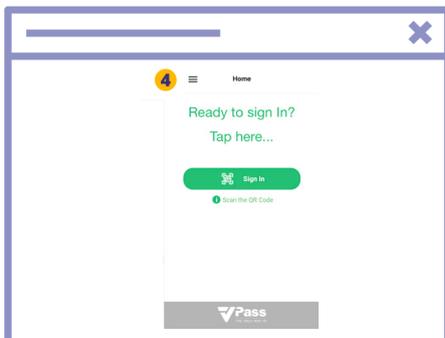
Validates your VPass *Profile*

When creating your VPass Visitor Profile, it is necessary to verify your email address.

To do this, your inbox (for the address used) will receive an email entitled "*Welcome to VPass*" from the sender *support@vpass.io*.

In that email, click on the confirmation link (**1**). The confirmation will then take place (**2**).

If you are unable to locate the email, or the link in the email has expired, go to your *Profile* at **visitor.vpass. io*** and login (**3**).

*Varies according to region:
UK, EU & ZA: visitor-uk.vpass.io
Canada: visitor-ca.vpass.io
US & rest of world: visitor-us.vpass.io

4. Click on the menu icon ☰ in the top left.

5. Access your Profile page.

Click the red *Resend Email* link (**6**). Once you have received the email do steps 1 & 2 above.